



To get there, together



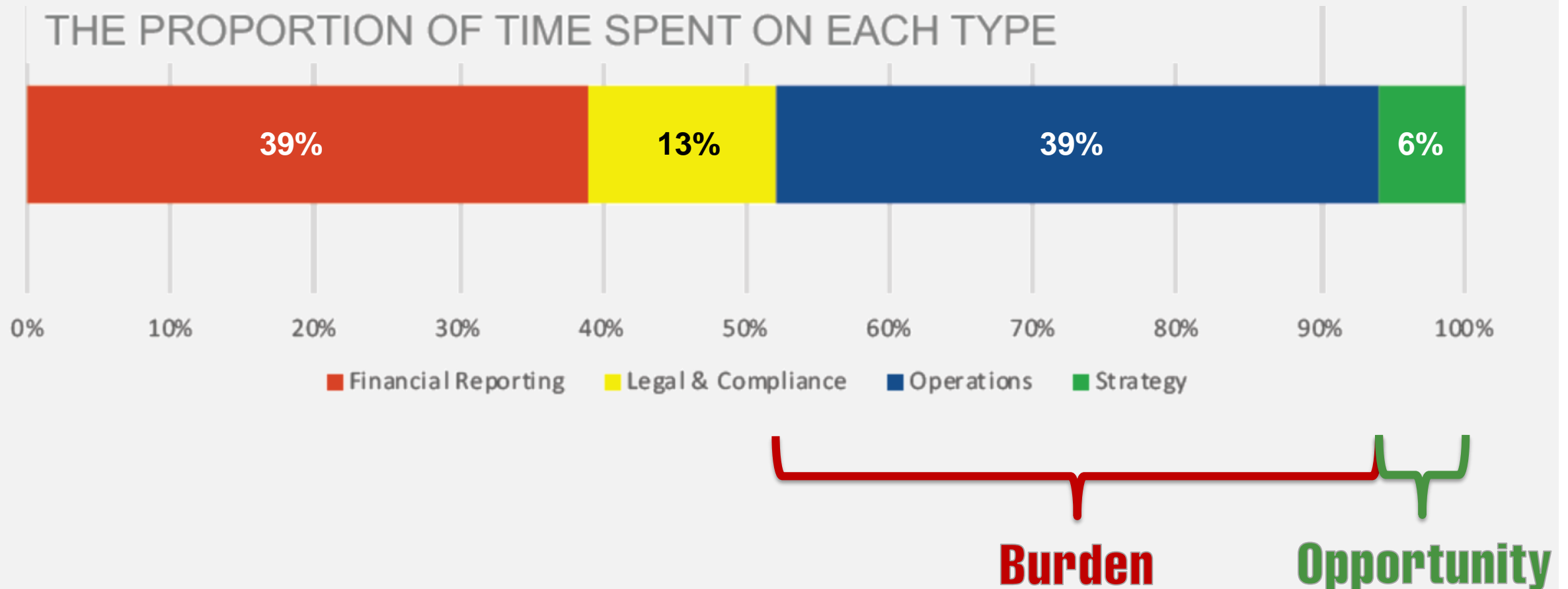
**REALDOLMEN**  
a Gfi Group company

HI, MY NAME IS PHILIPPE MINSART, DIVISION MANAGER DEVOPS

# Do your own development or Functionality as a Service ?

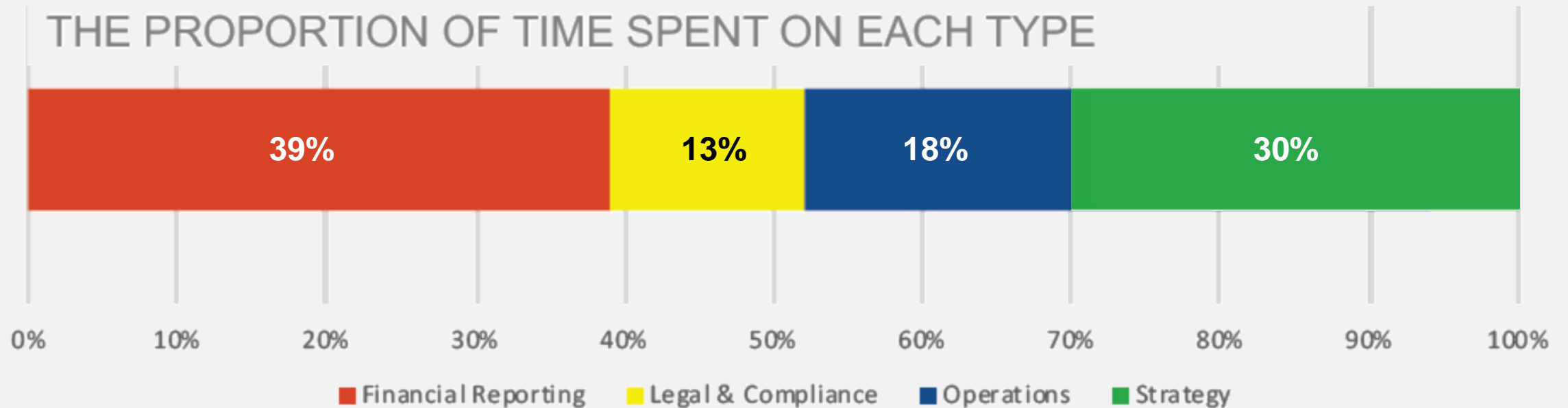
# CIO's have too little time to focus on strategy

## Reducing operational work drives innovation!



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Our mission: unburden



Real innovation is powered by  
custom-built Software

Software provides you  
with valuable insights

**“Every company is a software company”**

Software powers your core  
business processes today

If it can be automated by  
Software, a competitor is  
probably doing it right now

The background of the slide is a photograph of the interior of a boat, likely a sailboat, with several people visible. The image is dark and has a blue tint, with the sails and rigging visible in the background.

**Volatile**

**Uncertain**

**“We live in a VUCA world”**

We may not be able to change the wind, but we can adjust the sails

**Ambiguous**

**Complex**





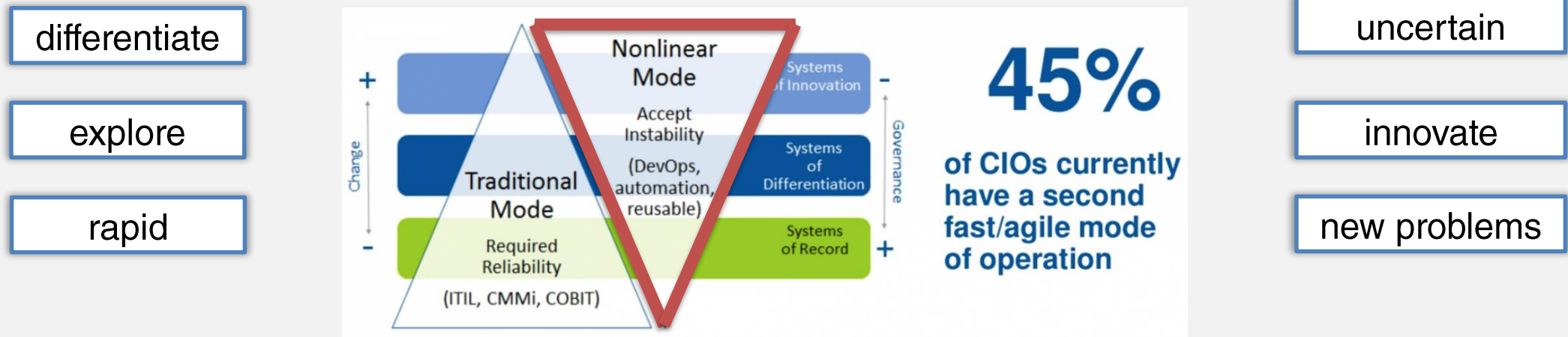
⇒ **Pressure and expectations towards IT increase...**

- **Agility and time to market**
- **Involvement of business stakeholder**
- **Feedback from users and customers**
- **Resource availability and scalability**
- **Quality vs. Speed**
- **Combining project and support mode**
- **Risk mitigation and continuous learning**

# INTRODUCING... FUNCTIONALITY AS A SERVICE

- FaaS is a **software development and maintenance** service to **transform ideas** into software functionality, and to **keep** that functionality **running**
  - We focus on creating **business value** through **agility and continuous learning**
    - We **unburden** the customer from all IT-related software delivery aspects (resources, project methodology and governance, tools, infrastructure)

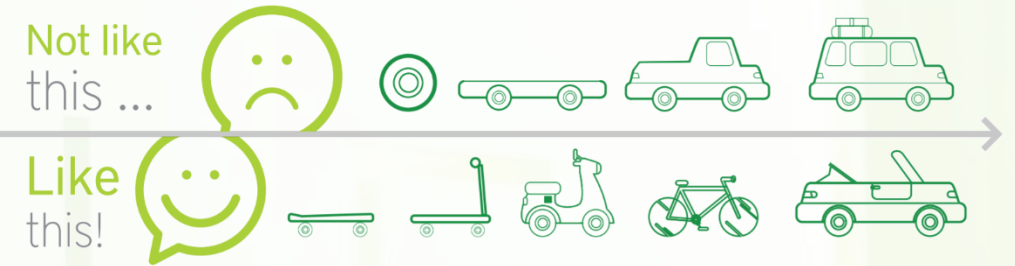
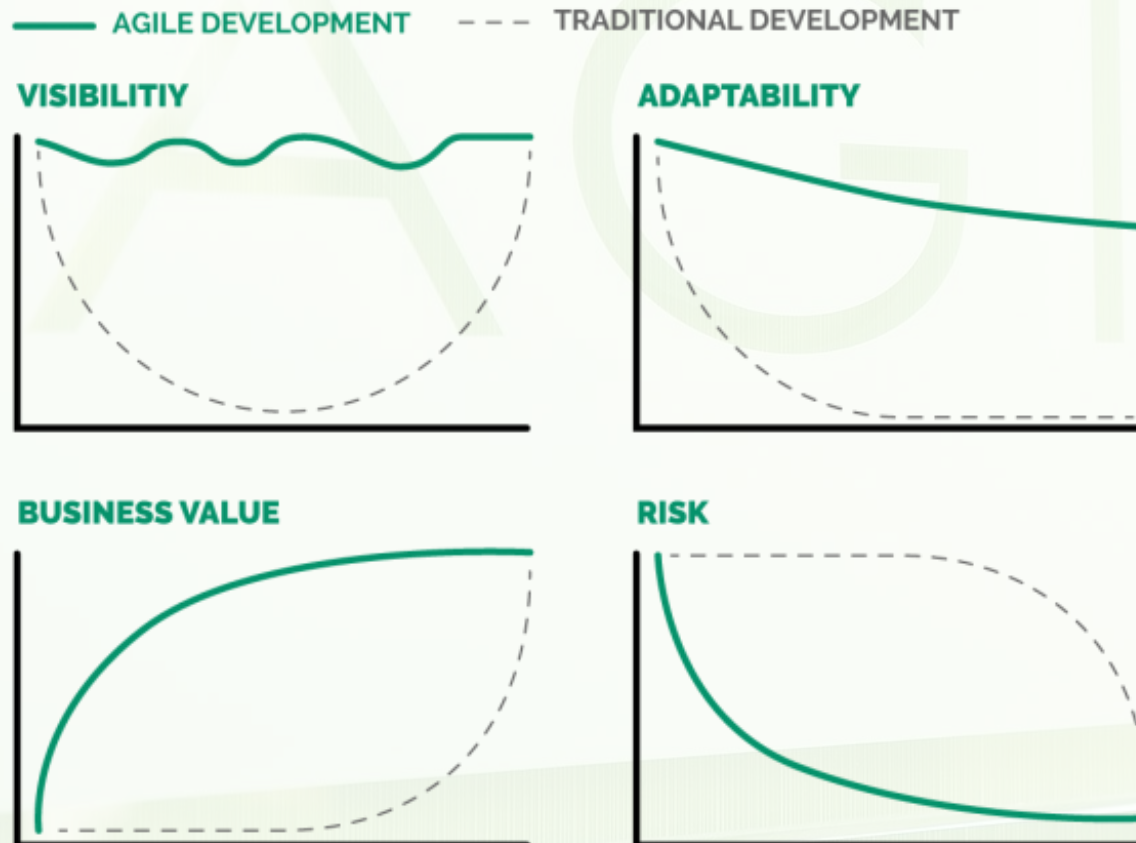
- Very suitable for *mode 2* in bimodal IT



# AGILE SOFTWARE DEVELOPMENT

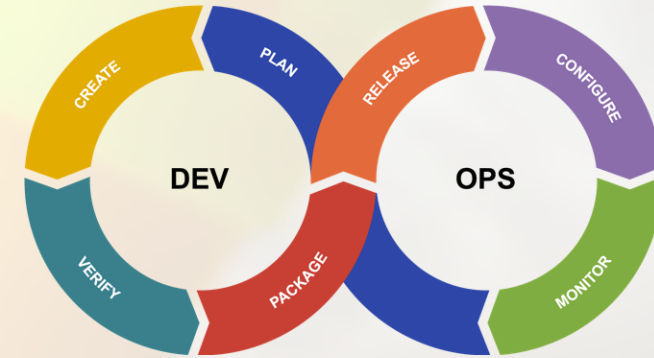
- Focus on (quickly) delivering business value in an iterative way

► Incremental vs. Iterative:



## BizDevOps

- **DevOps** is about unifying development and operations
  - ▶ Breaking down silos
  - ▶ Frequent delivery
  - ▶ Automation and monitoring
  - ▶ Closing the loop



... but where are business and customers ?

- **BizDevOps** is about creating a continuous flow of value
  - ▶ Actively partner and align with the business
  - ▶ Use customer and user insights to drive results
  - ▶ Attention to Change Management



## HOW DO WE ENGAGE TOGETHER?

- Start small, grow together, adapted to needs
- Flexible pricing model
- Hybrid teams
- Continuity across Project and Maintenance mode
- Common tool ecosystem for ...
  - ...optimal collaboration and transparency
  - ...automation
  - ...end-to-end traceability
  - ...context-driven testing and QA
- Reference architecture, platforms and technology



## SERVICED BY THE REALDOLMEN DEVOPS FACTORY

- **Full delivery organization:** resources, methodology and governance, technology, tools and infrastructure
- Fixed teams
  - ▶ Same team for project and maintenance mode
  - ▶ Hybrid teams for close collaboration
- Adapted physical location
  - ▶ Gent
  - ▶ Huizingen
  - ▶ Kontich
  - ▶ Lummen
  - ▶ Mons
- Expertise and coaching on-site
- More info on <http://bit.ly/RealdolmenDevOpsFactory>

## Key takeaways:

- **FaaS** unburdens you of all **software delivery challenges**, and is an enabler for innovation
- The **FaaS** approach provides **agility**, short **time to market** and **business focus** required in **innovative** custom development projects
- **FaaS** is about **close collaboration** and **co-creation**
- **FaaS** is a **scalable** and **flexible model** in its core, both from an operational and commercial perspective
- The **DevOps Factory** is Realdolmen's operational platform for software project delivery

## Action!

- Come and visit us in Gent for a guided tour of the **DevOps Factory**



To get there, together



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